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Absolutely, Installing the G-Box is very simple. Just plug in the smart TV top box and turn it on. The Customization Master will guide you through connecting your Google account. You can personalize the G-Box with apps from the Google Play Store and browse the recommended apps from the Matricom store. Super fast. We built a new G-Box with a high-speed processor for higher performance. Stream your favorite movies and TV in 4k with a quad-core S905x processor and a powerful Mali-450 GPU. It's unbelievable. G-Box brings Android to your living room and is compatible with most media and software formats, including Kodi Media Player. You can easily log into your Google account using G-Box to download your favorite Google Play Store apps and organize them in categories - videos, apps, games, music and TV. Easy-to-navigate user interface and new launcher makes finding apps you want to use intuitive and easy. Nougat. We built the G-Box No3 Plus with Android 7.1 for better availability, performance and increased security. Turn your TV into a Smart TV with the best features from Android Nougat adapted for your TV - switch between apps, run two apps side by side, get bundled notifications, and more. In addition, Android is open source, so you customize your new No. 3 with Android freedom. Turn your TV into a Smart TV and optimize your home entertainment with the new, incredibly easy-to-navigate no3 Plus user interface. Stream in HD, personalize with your favorite Google Play Store apps, and customize your new No.3 Plus with Android freedom. TIME 4.2 x 4.2 x 0.5 in Amlogic S905x quad-core processor q 2GHz GPU Penta-Core Mali-450 (up to 750 MHz) MEMORY 2GB DDR3 RAM STORAGE 16GB Flash Drive (plus, external drive support) OPERATING SYSTEM Android Nougat 7.1 Full version of Wi-Fi Broadcom 5G802, 11 Dual-Band BLUETOOTH V4.0 Low Power, Full Duplex ETHERNET 10/100 Full Duplex PORTS HDMI 2.0, SD/SDHC/MMC, (2) USB 2.0, Optical Audio Exit ACCESSORIZEDS Remote Control, Power, HDMI Cable for Your: Connect the TV Power Cord to the Wall and in the G-Box. Connect the HDMI cable to the G-Box and the TV. Click the power button on the TV remote control. *Meik is sure that before the G-Box collides with you so that the remote control can read the IR sensor. For your TV and surround sound system: Connect the power cord to the wall and into the G-Box. Connect the HDMI cable to the G-Box. Connect the other end of the HDMI cable to your Surround Sound HDMI input. Connect the HDMI cable from Surround Sound HDMI to the TV. Click the power button on the TV remote control. *Meik sure before the G-Box collides with you to the remote can read the IR sensor. If you have any questions about your G-Box find answers on our support hub, G-Box No3, Remote, Power Cord, HDMI Cable Our goal is to make finding answers to your questions simple, so we use a system of frequently asked questions. In case you can't find the answer you're looking for Here, please submit an application for support from our support office and we will contact you directly with the support group. We are currently based in Miami Gardens, Florida Yes, our customers are more than welcome at our headquarters. Our office is located at 15705 NW 13th Ave, Miami, FL 33169. Please bring proof of purchase and device if you come for technical support. There are many ways to contact us! For technical support, you can open a ticket through our help department, or you can search for an answer in our frequently asked questions or our community forums. To contact our support team directly, email is protected in Matricom we provide the Android community with the most reliable support, the latest software and the best hardware on the market. Contact us by email reserved for more information. We provide a 1 year warranty on our products to read the warranty, you can click here. You can also open a ticket with our support team for information about refunds, repairs or any issues related to the product warranty. Matricom is a manufacturer of its devices. We do not install any add-ons or plug-ins on our devices. In fact, we sell our devices brand new. You can find firmware update files here on our support page, with the appropriate product. OmniStick can be updated with the USB Burning tool. OmniStick comes with MicroUSB power wire, which can also be used to update the device's firmware. To update the firmware, download the IMG FILE to USB Burning Tool and click start, hold the reset button on OmniStick (the tiny hole on OmniStick has the reset button hidden). Hold the reset button, connect OmniStick to your computer. The upgrade process will start automatically. Once it is completed, you can disable the stick and use it on the TV with new firmware. Firmware options for the OmniStick S8X are currently in development. Please check later as we have many different firmware options being made for this device. Complete the 2.2.1 manual firmware refleche on G-Box No2 with an SD card. What you need is a G-box No. 2 Empty SD card (formatted to FAT32 with at least 2GB of storage and no more than 32GB of storage) a computer with an SD card slot of Google Chrome browser (using Internet Explorer or Safari to download these files can cause complications with this process) first launch with the download of firmware files. You can download the firmware by clicking on each file individually. Instructions After downloading the two files above, you will copy and paste them onto an empty SD card (there should be no other files on the SD card, and lightning files should remain lightning bolted). Once you've placed two files on your SD card, you'll start Toothpicks. Turn off power from G-box. Insert an SD card with firmware files into the card slot on the G-box No.2 side. Insert a toothpick or similar object into the restart hole on the back of G-box No.2 until you feel the click. As soon as you feel the reset reset click Keep it with a toothpick when reconnecting the power to G-box No.2. Hold the button for about 20-30 seconds or until you see the screen changes. Select Apply Update from EXT Select file update Select reboot system now required for this process: G-box - empty SD card (formatted to FAT32 with at least 2GB of memory and no more than 32GB of memory) Computer with SD card slot Google Chrome browser (using Internet Explorer or Safari to download these files can cause complications with this process) by clicking on the link below, clicking on the link below you'll start downloading unpacking the folder and insert 4 files onto an empty SD card. Note: there should be no other files on the SD card Once you have placed the files on your SD card, you will start the toothpick method. Disconnect power from G-box number 2. Insert an SD card with firmware files into the card slot on the G-box no.2 side. Insert a toothpick or similar object into the restart hole on the back of G-box No.2 until you feel the click. As soon as you feel the reset button press, hold it with a toothpick when reconnecting the power to G-box No2. This process should take approximately 20-30 seconds. Reset occurs when the screen changes. Watch this video of the reset process here, or if you have any questions, contact us. Use the built-in G-Box internet browser to surf the web. Download more than a million apps from the Google Play Store. G-Box No3 (plus) can broadcast all types of media, such as movies, TV shows, play games, or use performance-enhancing apps. G-Box No3 (plus) supports a wireless USB keyboard or mouse. You can download external content from USB, SD Card or external storage in G-Box No.3 (Plus) to install apps or other content. G-Box 3 (plus) is compatible with our G-Pad BX/XYBA controllers via wired or Bluetooth connection. To use the Google Play Store, you first need to set up G-Box 3 (plus) to your Gmail account. Look at the top right navigation tab and click on the Settings button As soon as you type in the settings tab, scroll all the way down and select Add account. Follow the instructions and provide your Gmail account. If you don't have one, make sure you create and register a new Gmail account. Any updates available for G-Box No3 (plus) will be released through what is known as the OTA Update. You'll get a notification to encourage you to review and install when the update becomes available. Download the update in the OTA Updater app. Open the device settings in the right top navigation tab and select Settings. Select System Reboot. Select Factory Data, then select Reset your phone or reset your tablet. To remove all data from the device's internal store, select Erase Everything. Reset the device select the Reboot option. Instructions for the toothpick method: Unplug the AC power cord from G-Box No3 (plus), but not from the socket. Using Using toothpick or something like that, insert it into the back of the Restart port until you hear a slight clicking sound. There is a hidden button in the restart port and you should be able to feel the depression button. When using a toothpick to press the Restart button, reconnect the AC power cord back to G-Box No3 (plus). Now you have to be in Recovery Mode. On the home screen, scroll down and select Settings on the G-Box No.3 (Plus) home screen. As part of Remote Accessories select Add Accessory. Place the device in pairing mode. Use the G-Box No3 (Plus) remote control on your TV or monitor and select your device. Your G-Box No. 3 (plus) should be paired successfully. Open Device Settings. Select Apps and Notifications. Then select the app you want to delete. If you can't see it, select See All Apps or App Info. Select Delete. We recommend downloading ES File Explorer from the Google Play Store. Skip this step if you already have an ES File Explorer. In ES File Explorer, choose the m.m.e tab in the top left corner of the app to access the data in the internal store. To access the data in the external drive, select the Outer Store in the top left corner. It is usually located under the Inner Storage. Depending on entertainment providers, you should have existing subscriptions with providers such as Netflix, Hulu, Sling TV, etc. that are available in the Google Play Store. Please keep in the information that we do not recommend or support third-party streaming applications. Matricom does not provide information about downloading such software because it can damage or brick your device. Matricom does not sell programmed devices. The device must be set up by the owner. You will lose all the data if you plant to reset the device and you have to reinstall all the downloaded content. Yes and no, the original G-Box No3 does not support 4K, however, the new G-Box No 3 Plus does. Have you had any power outages or voltage surges in the area at all? If this is the case, there is a high probability that the device will be affected by the incident. Please contact us directly by emailing 786-686-5515 or email us at 786-686-5515 or email us for more information. The current version of Android installed on our device is 7.1.2. The specifications on both devices are similar to the new case and the internal .3 Plus components. The G-Box No3 Plus components are of higher quality and are built to work more efficiently. Many of the bugs that have occurred in previous models have been fixed and will not occur in our latest release of G-Box. Works on HTML5 Responsible Frequently Asked Questions Currently No. available for download. If you flash the device, you do it at your own risk. You can find third party firmware options online if you want to mess with your No.3. USB Burning Tool is used to flash firmware on device Number 3. Yes, XYBA is compatible with our G-Box series. We would like to point out that not all applications will be accordingly, the layout of the XYBA button. XYBA is confirmed to work with Android devices, PCs, Samsung VR headsets, and PS3. Yes, you can connect XYBA via Bluetooth and use it as a remote control for the G-Box. You can only connect up to one XYBA to the G-Box. Just click the MATRICOM X button on the controller. The red light on the controller will start flashing. Go to your device's Bluetooth settings to pair it with the G-Pad. Tap and hold the Select and X button on the controller to enable the mouse features with XYBA. To disable this feature, click and hold the Select and X button again. On the back of the device is a RESET button. Using a toothpick as an object, press the button on the back of the controller. This should reset the connection and allow the controller to connect to the device. No, all PC connections must be installed via a Bluetooth connection. Yes, our controllers will work with emulators. However, you may need to display the keys appropriately for the XYBA to play correctly. You will know that it is fully charged when the battery light icon stops blinking and stays illuminated. Yes, XYBA will connect to Bluetooth 5.0 devices because this Bluetooth generation back is compatible with the controller. While there is no guarantee, some games may need a special display of keys so that the controller can communicate properly. We offer to download an app called Octopus, which will then allow you to match the controller keys accordingly. Unfortunately, the latest update on Amazon Fire Stick (including the older generation) hindered the ability for our controllers to connect or stay connected. It's something out of our control; We suggest contacting Amazon's support group for more information on this issue. Works on HTML5 Responsible frequently asked yes questions, and are compatible with many other devices. Yes, the G-Pad BX is compatible with Samsung VR, Bluetooth available device, No 2, No 3 Yes, just click X mode on the controller and the red lights will start flashing. Enter the device's bluetooth manager and connect it to Gamepad. Just tap Y mode on the controller to enable mouse functions with BX. To disable this feature, click X Mode. The G-Box MX2 was released in 2012 and reached the end of matricom's life support. The MX2 is still a great device, and there are many third-party firmware options available for it, despite being over 8 years old. Matricom no longer supports the MX2 product. We also do not have current or future MX2 firmware updates. Unfortunately, all guarantees for MX2 products have been revoked. Please sign in or create a Matricom account to register your product. Product. matricom g-box q3 manual

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